



Leading Your Business Transformation

A horizontal banner image with a blue-tinted background. It shows silhouettes of business professionals in a modern office setting. Overlaid on the right side of the banner are three white-outlined gears of different sizes, arranged in a cluster. The banner has a dark blue horizontal bar across its middle where the text is located.

Governance Foundation

Course Description

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1. Introduction to the Course

The Governance of Enterprise Information and Technology (GEIT) introduces the candidate to six principles which are covered in detail and includes extensive guidance on components for governance of enterprise I&T.

The learner taking this course will be provided with:

- Course syllabus
- Presentation material

2. Course Preparation

No preparation or pre-requisites are necessary to undertake this training.

3. Target Group

Business Management, Chief Executives, IT /IS Auditors, Internal Auditors, Information Security and IT Practitioners; Consultants, IT/IS Management looking to gain an insight into the Enterprise Governance of I&T. There is no pre-requisite for this course. This course can prepare the candidate to take the ISACA COBIT® Foundation exam.

4. Course Objectives

The purpose of the Governance Foundation course is to confirm that a candidate has sufficient knowledge and understanding of the governance guidance including Enterprise Governance of Enterprise I&T; create awareness with their business executives and senior IT Management; assess the current state of their Enterprise I&T with the objective of scoping what aspects of best practices would be appropriate to implement.

At the conclusion of this course, attendees will understand:

- Recognize the target audience.
- Recognize the context, benefits and key reasons best practices are used as an information and technology governance framework.
- Recognize the descriptions and purposes of governance best practices product architecture.
- Recall the alignment of different best practices and other applicable frameworks, standards and bodies of knowledge.
- Understand and describe the governance “system” and governance “framework” principles.
- Describe the components of a governance system.
- Understand the overall structure and contents of the Goals Cascade.
- Recall 40 Governance and Management Objectives and their purpose statements.
- Understand the relationship between Governance and Management Objectives and Governance Components.
- Differentiate based performance management using maturity and capability perspectives.
- Discover how to design a tailored governance system using best practices.
- Explain the key points of a business case.
- Understand and recall the phases of the implementation approach.
- Describe the relationships between the Design and Implementation aspects.

5. Delivery Method

An element of customization is possible within the standard price. Further tailoring to meet specific requirements is available at additional cost.

6. Educational alternatives

This course was designed so that it makes use of the following educational alternatives:

- **Deduction:** Using anecdotes and examples, the training presents use cases before the concepts have even been covered. The students deduct the learning from their own analysis. The topic and its concepts are presented afterwards to demonstrate how theory applies to what was deducted.
- **Questioning:** Asking questions forces participants to stop and think about different variables. It also enables the participants to put the newly acquired knowledge to the test. Quizzes have been incorporated as part of the training to make sure that the concepts are well understood by the participants
- **Demonstrating:** Some use cases have been incorporated to the training AFTER the concepts. These serve to explain a cause and effect relationship using the newly acquired knowledge.

7. Session Plans

The following provides individual session objectives for the different modules covered in the training.

Module 1 – Course details

- Welcome message
- Course Introduction

Module 2 – Best practice framework and introduction

- Enterprise governance of I&T
- Best practices on I&T governance framework
- Group discussions

Module 3 – Governance principles

- Governance system principles
- Governance framework principles

Module 4 – Governance system and components

- Governance and management objectives
- Components of a governance system
- Focus areas and design factors
- Goals cascade
- Exercise

Module 5 _Governance and management objectives

- Review of a best practice core model
- Governance and management objective purpose statements
- Governance and management objective detailed guidance
- Exercise

Module 6 – Governance system performance management

- Performance management: definitions, principles and overview

- Managing performance of governance system processes
- Managing performance of other governance system components

Module 7 – Designing a tailored governance system

- Introduction to designing a tailored governance system
- Impacts of the design factors
- Designing a tailored governance system

Module 8 – The business case

- Making the case for getting started
- Overview of the business case
- Example scenario

Module 9 – Implementing the governance system

- Best practice implementation guide purpose and approach
- Implementation phases
- Relationships between the design and implementation guidance

Module 10 - Closing

- Review of the training objectives
- Closing and questions

Fifalde Consulting Inc. is a trusted independent advisor, helping organizations maximize efficiencies and increase value to their IT services. We specialize in the delivery of Information Technology Service Management (ITSM) and Information Security Management (ISM) consulting and training services, using best practices such as the Information Technology Infrastructure Library (ITIL®), TIPA®, TOGAF®, and standards such as ISO/IEC 20000, 27001, 38500 and others. Fifalde's team includes a network of the most accredited consultants and trainers in the IT industry.

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